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## Division of Health Service Regulation


STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  HAL055004	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01  B. WING: _____	(X3) DATE SURVEY COMPLETED  07/21/2016
NAME OF PROVIDER OR SUPPLIER  NORTH BROOK REST HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 1611 NORTH BROOK III SHCOOL ROAD VALE, NC 28168		
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C 000	Initial Comments  Report of a Biennial Construction Survey by Ed Miller on July 21, 2016.  Records indicate that North Brook Rest Home, Inc. facility was first licensed on 10/04/1990. Therefore, we are requiring this facility to meet the 1987 Rules of Homes For The Aged and Disabled (Minimum Standards and Regulations) and Infirm "Minimum and Desired Standards and Regulations and the applicable portions of the 2005 Regulations for Adult Care Homes of Seven or more Beds. The 1978 North Carolina State Building Code Volume I - General Construction. Section-409 Institutional Occupancy-(I). Facility licensed for TWELVE BEDS.  Deficiencies were noted which require a Plan of Correction.	C 000	CONSTRUCTION SECTION SEP 12 2016 RECEIVED	
C 133	Bathrooms-Hand Grips  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (e) The requirements for bathrooms and toilet rooms are: (6) Hand grips shall be installed at all commodes, tubs and showers used by or accessible to residents;  This Rule is not met as evidenced by: 1. Based on observation, the facility failed to provide commodes, tubs and showers accessible to residents with hand grips. This deficiency affects all residents who use these fixtures by not providing increased safety, controlled against instability/balance, and maneuverability at the fixtures. Findings on July 21, 2016:	C 133		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE


 Roy Lee Dodman Administrator

09-09-2016

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C 133	Continued From page 1 a. Bedroom 1 Bathroom - the shower grip had a loose bottom support.	C 133	@ The shower grip bottom support has been repaired and no longer loose.	9/6/16
C 150	Corridors-Free of equipment and Obstructions  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (4) Corridors shall be free of all equipment and other obstructions.  This Rule is not met as evidenced by: 1. Based on observation, corridors were not free of all equipment and other obstructions. This would affect all residents, staff and visitors by slowing or obstructing egress during an emergency. Findings on July 21, 2016: a. Front Entrance - the exit door was blocked with three crowd control bollard with retractable belts.	C 150		
C 160	Outside Premises-Clean, Safe  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition.  This Rule is not met as evidenced by: 1. Based on observation, the outside grounds were not maintained in a clean and safe condition. Findings on July 21, 2016:	C 160	The 3 crowd control bollard with retractable belts have been removed.	7/21/16

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C 160	Continued From page 2  a. Right Entrance - the metal post supporting the porch and hand rail had peeling paint and rust had developed. b. Left Entrance - the metal post supporting the porch had peeling paint and rust had developed. c. Left Entrance - the wooden post against the building was loose. In addition the guard rail was missing about 1/3 of its middle.	C 160	<p>(a) Metal post supporting the porch and handrail have been sanded &amp; painted 8/4/16</p> <p>(b) Metal post supporting porch has been sanded &amp; painted. 8/4/16</p> <p>(c) Wooden post against the building has been secured. The middle of the guard rail has been replaced 8/3/16</p>	
C 164	Housekeeping and Furnishings-Clean, Repaired  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.  This Rule is not met as evidenced by: 1. Based on Observation, the facility failed to keep walls, ceilings, floors or floor coverings and furniture clean and in good repair. Findings on July 21, 2016: a. Right Porch - the globe to the light fixture was missing. b. Staff/Visitor Restroom - the exhaust fan was falling out of the ceiling. c. Pool Table Room - the Bathroom door had paint peeling. d. Bedroom 1 - there was no chair in the room, for the single occupy. e. Bedroom 2 - there was no chair in the room, for the single occupy. f. Bedroom 3 - there was 1 chair in the room, for the three occuppies.	C 164	<p>(a) Light fixture has been fitted with a globe 9/6/16</p> <p>(b) Staff/Visitor Restroom exhaust fan has been secured. 8/3/16</p> <p>(c) Pool Table Bathroom door scraped and repainted. 8/4/16</p> <p>(d) A chair added to Bedroom 1. 7/21/16</p> <p>(e) A chair added to Bedroom 2. 7/21/16</p> <p>(f) 2 chairs added to Bedroom 3. 7/21/16</p>	

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C 164	Continued From page 3  g. Bedroom 4 - there was 3 chairs in the room, for the four occupiers. h. Bedroom 5 - there was 1 chair in the room, for the three occupiers.	C 164	④ One chair added to Bedroom 4. ⑤ Two chairs added to Bedroom 5.	7/21/16
C 166	Housekeeping-Maintained Free of Hazards  SECTION 0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities.  This Rule is not met as evidenced by: 1. Based on Observation, the Building was not maintained free of hazards, because general maintenance was not being done. This could affect all residents, staff and visitors if items are broken and left where they could injure all. Findings on July 21, 2016: a. Entire Building - many of the acoustical ceiling tiles were ajar, and not properly seated in the ceiling grid. b. Kitchen - there were missing acoustical ceiling tile around the hood extinguishing tank. c. The Room across from Staff Bedroom - the corridor closet was missing its acoustical ceiling tiles in this area. d. Bedroom 1 Bathroom - the towel bar's mounting brackets were left attached to the wall exposing sharp and rough edges, which someone could get hurt on. e. Bedroom 1 Bathroom - the toilet paper's mounting brackets were left attached to the wall exposing sharp and rough edges, which someone	C 166	⑥ All acoustical ceiling tiles that were ajar, have been properly seated in the ceiling grid. ⑦ Missing acoustical ceiling tile in Kitchen around hood extinguishing tank has been replaced. ⑧ Missing acoustical tile replaced. ⑨ Mounting brackets removed ⑩ mounting brackets removed	9/7/16 8/8/16 8/8/16 7/22/16 7/22/16

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C 166	Continued From page 4 could get hurt on. f. Bedroom 1 Bathroom - the toilet paper's mounting brackets were left attached to the wall exposing sharp and rough edges, which someone could get hurt on. g. Group Bathroom near Kitchen - the towel bar's mounting brackets were left attached to the wall exposing sharp and rough edges, which someone could get hurt on. h. Bedroom 1 - the corridor closet had a hole in the acoustical ceiling tile. i. Bedroom 3 - the second closet from the corridor had a stained acoustical ceiling tile. j. Bedroom 5 - the corridor closet had a hole in the acoustical ceiling tile. k. Cross-Corridor Doors - the right side exit sign base did not cover the hole through the acoustical ceiling tile.	C 166	<p>① Toilet paper mounting brackets removed 7/22/16</p> <p>② Towel bars mounting brackets have been removed. 7/22/16</p> <p>③ Corridor closet acoustical ceiling tile has been replaced 9/6/16</p> <p>④ Stained acoustical ceiling tile has been replaced. 9/6/16</p> <p>⑤ Acoustical ceiling tile replaced. 9/6/16</p> <p>⑥ Acoustical ceiling tile has been replaced to cover right side "Exit" sign base. 9/6/16</p>		
C 189	Building Equipment Maintained Safe, Operating  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.  This Rule is not met as evidenced by: 1. Based on observation, the building's emergency equipment was not maintained in a safe and in operating condition. This would affect residents, staff and visitors if they could not promptly find their way to an exit during an	C 189			

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C 189	Continued From page 5 emergency. Findings on July 21, 2016: a. Cross-Corridor Doors - the self-luminous exit sign was partially illuminated on normal power making it difficult to read the word "EXIT". Exit signs must be fully illuminated to convey complete information related to the means of egress. b. Front Entrance - the exit sign did not work on normal power. c. Intersection of Front Corridor and Main Corridor - the exit sign did not work on normal power.  2. Based on observation, the Building was not maintained in a safe and operating condition, by failing to ensure that egress from all areas can be done without the use of keys, tools or, special knowledge or effort. This could affect some staff and visitors if someone becomes trapped inside. Findings on July 21, 2016: a. Right Exit Door - the panic hardware device took special effort to operate (strength).  3. Based on observation, the electrical system was not being maintained safe. Findings on July 21, 2016: a. Bedroom 5 - a window air conditioner was plug into an extension cord. b. Manager Bedroom - a window air conditioner was plug into an extension cord.  4. Based on observations, the Building fire safety was not maintained in a safe and operating condition. This could expose residents, staff and visitors to fire/smoke if not contained in Room or compartment of origin. Findings on July 21, 2016: a. Dining Room - the corridor door did not latch into its frame.	C 189	<p>① Bulb replaced and the self-luminous exit sign fully illuminated on normal power making it easy to read "EXIT" 7/26/16</p> <p>② Exit sign works on normal power, new bulbs 7/24/16</p> <p>③ Front corridor/main Corridor Exit sign works on normal power with new bulbs 7/26/16</p> <p>④ Panic hardware device has been adjusted to not take special effort to operate. 7/26/16</p> <p>⑤ Extension cord has been removed in Bedroom 5. 9/6/16 removed in Manager Bedroom 11/1/16</p> <p>⑥ The latch repaired and new latches into frame in Dining Room 7/26/16</p>	

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C 189	Continued From page 6 d. Pool Table Room - there was a hole above the thermostatic not firestop as it penetrate the fire-resistance-rated wall assembly, allowing the spread of fire and smoke.  5. Based on observation, the Building was not maintained in a safe and operating condition, by failing to ensure that egress from all areas can be done without the use of keys, tools or, special knowledge or effort. This could affect some staff and visitors if someone becomes trapped inside. Findings on July 21, 2016: a. Med Room - the door was equipped with 2 hasp hardware devices and padlocks without override devices. b. Pool Table Room - the Restroom was equipped with a barrel bolt on the outside.	C 189	① Hole above thermostatic has been filled with fire-block material.  ② The two hasp hardware devices have been removed in med room. ③ The barrel bolt has been removed in Pool Table Room.	9/6/16  7/25/16 7/25/16	
C 199	Exhaust Ventilation  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.	C 199			

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C 199	Continued From page 7  This Rule is not met as evidenced by: 1. Based on Observation and testing with a thin plastic sheet, the facility failed to maintain the ventilation system in proper working order. This could affect all residents, staff and visitors by preventing the exhausting of odors. Findings on July 21, 2016: a. Bedroom 1 - the local exhaust ventilation system did not work, allowing a build-up of odors and the light units light was out. b. Bedroom 2 - the local exhaust ventilation system did not work, allowing a build-up of odors.	C 199	CONSTRUCTION SECTION SEP 12 2016 RECEIVED ① The local exhaust ventilation system and light unit's light has been replaced in Bedroom 1 ② Local exhaust ventilation system has been replaced in Bedroom 2 - 7/26/16		